

Steadfast Privacy Policy

Effective Date: May 2026

Steadfast (“Steadfast,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information and spiritual content you entrust to us. This Privacy Policy explains what information we collect, how we use it, and the choices you have regarding your information when using the Steadfast mobile application and related services.

1. Information We Collect

Account Information

When you create an account, we may collect email addresses, authentication identifiers, subscription or membership status, and basic account preferences.

User Content

Depending on how you use the app, we may store content you create or choose to sync, including prayers, journal entries, scripture references, memorization content, reading plans, notes, lists and collections, routines, events, and related metadata. Your content remains yours.

Purchase Information

If you subscribe to Steadfast Pro or make purchases through the App Store or Google Play, payment processing is handled by Apple, Google, and related billing providers. We do not store full payment card information.

Device and Diagnostic Information

We may collect limited technical information necessary to operate and improve the app, such as device type, operating system version, app version, crash reports, and basic diagnostic information.

Support Requests

When you contact support, we collect the information you provide (such as your message, category, and any attachments) along with technical details needed to investigate your issue. This may include your account email, user identifier, app and operating system version, device model, and—if you choose to include it—recent in-app actions and diagnostic logs. We use this information only to respond to your request and to operate our support systems (for example, email and ticket tools).

2. How We Use Information

We use information to provide and maintain the app, sync content across devices, authenticate user accounts, restore purchases and subscriptions, improve reliability and performance, respond to support requests, and protect against abuse, fraud, or unauthorized access. We do not sell your personal information and do not use your spiritual content for advertising purposes.

3. Sync and Cloud Storage

Steadfast supports optional cloud sync features. When sync is enabled, your content may be securely transmitted to and stored on cloud infrastructure providers used to operate the service. Some content may also remain stored locally on your device to support offline functionality.

4. Security

We use reasonable administrative, technical, and organizational safeguards designed to protect your information, including encrypted connections and protected backend infrastructure. However, no method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security.

5. Third-Party Services

We may use trusted third-party providers to operate portions of the service, including services related to cloud hosting and databases, authentication, subscription management, analytics and diagnostics, and customer support infrastructure.

6. Analytics and Diagnostics

We may use limited analytics or diagnostic tools to understand app reliability and improve the user experience. These tools may collect technical usage information, crash reports, or aggregated interaction data. We do not use analytics to build advertising profiles or sell personal data.

7. Data Retention

We retain information only as long as reasonably necessary to provide the service, maintain account functionality, comply with legal obligations, resolve disputes, and enforce agreements. You may request deletion of your account and synced data by contacting us.

8. Account Deletion

You may request deletion of your account and associated synced data by contacting us. Subscription billing is managed separately through Apple or Google, and deleting your Steadfast account does not automatically cancel app store subscriptions.

9. Children's Privacy

Steadfast is not specifically directed toward children under the age of 13. We do not knowingly collect personal information from children under 13 without appropriate consent.

10. International Users

Your information may be processed and stored in countries outside your place of residence where our service providers operate. By using the service, you understand that information may be transferred to jurisdictions with different data protection laws.

11. Changes to This Policy

We may update this Privacy Policy from time to time. If material changes are made, we may update

the effective date above or provide additional notice where appropriate.

12. Contact Us

Syllabi LLC

Email: hello@steadfastprayer.com

Website: www.steadfastfaith.app